

**Ambassador Committee
Chamber Conference Room
May 11th 2011**

Present: Dianna Mattfield, Stacy Grosse, Diane Skelly, Peg Schagh, Michelle Graber, Jane O'Leary, Amber Kaczor, Laurie Nivala, , Amanda Dosen, Bobbie McInerney, Amber Kaczor, June Johnson

Chamber Staff: Kerry Larsen & Bud Stone

Call to Order: Dianna Mattfield called the meeting to order at 8:00 AM.

APPROVAL OF MARCH. 2011 MINUTES:

Diane Skelly made a motion to approve the March 2011 minutes; Michelle Graber seconded; Motion carried.

ACTION: No further action is needed.

UPDATE EMAILS & INFORMATION:

Dianna will update the 2011 Ambassador list. Dianna will email this to Kerry to email out to the committee members.

ACTION: No further action is needed.

SUB-COMMITTEE REPORTS:

Greetings & Ribbon Cuttings:

Stacy gave an update on ribbon cuttings. Ribbon cuttings will continue to be scheduled as well as greetings. The committee had a brief conversation on improving the Chamber Connections. For 2011 the Chamber Connections will stay as is. The committee members were thinking for 2012 they may add different features such as having a promotional table for attendees to put brochures or business cards on. The committee felt maybe this would also increase attendance if the attendees could promote themselves a little more. The committee members did feel the phone calls were helping to increase attendance too. Kerry will confirm with Bud but Kerry was pretty sure that these changes should be changed for 2012 and not 2011. Kerry has sold Chamber Connections with the understanding of it one way and Kerry felt it could be confusing for the attendees and business owners if we change it now. The members suggested they would like to have contact names for the business owners when attending a ribbon cutting. Kerry and Stacey will try and remember to send this information out, but Kerry did suggest go to www.grandmn.com and all this information is listed on the site.

ACTION: Stacy will continue to ask for committee member volunteers as needed and Kerry will talk with Bud about the changes.

Chamber Connections:

The committee talked about this when Greetings and Ribbon Cuttings were discussed.

ACTION: No further action is needed.

BUSINESS SPOTLIGHTS:

Kerry asked for volunteers for the Business Spotlight along with the Customer Service Award for the Chamber luncheons. The following people have volunteered. Business Spotlight: June 6th - Michelle Graber - No July luncheon August 1st - Peggy Schagh September 12th - Amanda Dosen October 3rd - Bobbi McInerney November 7th - Michelle Graber December 5th - Peggy Schagh Jan. 2nd 2012 - Amanda Dosen. Customer Service Award : June 6th - Jessica Knutson - Workforce Committee, No July needed, August 1st - Amber Madoll - Workforce Committee, September 12th - Stacy Grosse, October 3rd - Bobbie McInerney, November 7th - Mary Kosak - Workforce Committee, December 5th - Peggy Schagh, Jan 2nd 2012 - Amanda Dosen

ACTION: Kerry will remind the committee members as each of their turns approach, to go over everything with that volunteer.

NEW MEMBERS:

Kerry updated the committee on the new members. Kerry was proud to announce we have 25 new members as of today. The latest members since the last meeting were Faithful Consignment Furniture Shoppe, For My Cell was (cell phone stuff), 5 Star Pest Control & Cabin Care, Bloomers Garden Center , Servpro , Grace House of Itasca County, Country Financial – Dana Rachuy, Remer Chamber ,CPS Timberland ,Lori Dowling – Individual and Stage Left. Kerry encouraged the committee members to recognize these business owners for joining the chamber when opportunities to do so present themselves.

ACTION: No further action is needed.

Next Meeting: The next meeting will be June 8th 2011 at Chamber of Commerce at 8:00 AM. Reminder April meeting has been cancelled.

Meeting adjourned at 9:00 AM.